



**EMBARQ**  
**BUSINESS**

EMBARQ  
330 S. Valley View Blvd.  
Las Vegas, NV 89107

## Welcome to LoftWorks at Tenaya!

It's an exciting time at your company as you get ready to move into a new location. EMBARQ can help make your transition easier with the expertise you need to get your business up and running quickly. It's a firm foundation that you can build on.

Our special relationship with your property manager means that we are working to have your telecommunications installed at the time that you actually move in. This means ordering your services with the lead time to meet your expectations. The lead times required for our most commonly ordered services are included. Please review at your earliest convenience.

Businesses frequently seek leading-edge technology to fulfill common objectives. So, communications solutions from EMBARQ are designed to help you do more with less. For instance, you can increase your levels of customer service and satisfaction by enabling customers to contact you how and when they wish (whether by phone to a customer service representative, self-service voice response, email or Web). Or, access management reports and tools that help you evaluate call quality, measure agent efficiency and enhance customer satisfaction.

At the same time, integrating new technology can be difficult and expensive—particularly when it involves a variety of platforms, different types of PBXs, IVRs and databases.

At EMBARQ, we believe our common sense approach to telecommunications and exceptional customer service will be a natural fit for the needs of your business. EMBARQ understands the challenges that businesses face when moving into a new location. We have the knowledge and experience to help you achieve your objectives within your budget allowance and incorporate your existing systems with emerging technology. Some of the products and services offered by EMBARQ include:

- WLAN
- High-speed broadband for business
- Unlimited local and domestic long distance service
- Secure networks
- Conferencing services
- Maintenance plans
- Business solution bundles
- Exceptional customer service

If you have questions, or would like to arrange a time to meet with our senior account managers, please feel free to contact me at 702-244-6607. We look forward to ensuring your business is equipped from day one.

Sincerely,

**Clare O'Brien**  
**Business Development Manager**  
**Office: 702-244-6607**

*In partnership with*  
**LoftWorks**  
AT TENAYA



## Building on EMBARQ services for tenants of LoftWorks at Tenaya

State-of-the-art voice, data, Internet, wireless and entertainment services ready for today, primed for the future. That's what today's businesses demand. And that's just what EMBARQ offers you, backed by on-time and on-task dependability, reliability and local, single-source accountability. So you can count on EMBARQ for communications services that combine innovation and common sense, delivering next-generation solutions to transform the way you get business done.

Contact your EMBARQ sales representative for more information:

**Clare O'Brien**  
**Business Development Manager**  
**Office: 702-244-6607**

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### The services you need, when you need them

Our relationship with your property manager means we can deliver the service you need in the time frames estimated below\*:

Service	Order Processing Interval In Days	Installation Interval In Days	Total Business Days
Business Phone Service (B1 Lines)	3	7	10
High-Speed Internet	5	10	15
T1 Voice/Data Bundle	5	20	20
T1 Dedicated IP	5	20	25
T1 Point to Point	5	6	15
PRI	5	6	15
BRI (ISDN Line)	5	15	15
Frame Relay	5	6	25
Fiber (DS3, OC3, Ethernet)	5	60 to 90	65 to 95
Centrex Phone Lines	5	6	15
Equipment	5	15	20

\*Estimated delivery may vary by state.



**It's what you build on in Las Vegas.**

## **Commercial Development Solutions from EMBARQ**

State-of-the-art voice, data, Internet, wireless and entertainment services ready for today, primed for the future. That's what today's premium commercial tenants demand. And that's just what EMBARQ offers you, backed by on-time and on-task dependability, reliability and local, single-source accountability. Whether you're starting from the ground up or updating an existing structure, EMBARQ is what you build on.

### **The EMBARQ network enhances your property**

- Robust telecom system
- Fiber-optic, self-healing technology
- Minimal outage
- All levels of broadband
- Planned, engineered and reliable network
- Fiber-to-the-tenants options available
- Custom-engineered solutions for your property

### **What's in it for you?**

**Simple.** Receive everything you need from a single point of contact, from blueprint design up to your grand opening.

**Customizable.** Get the services you need with custom-engineered solutions from your dedicated EMBARQ consultant.

**Reliable.** Enjoy the consistent quality of our survivable, fiber-optic network architecture.

**Comprehensive.** Install complete, scalable communications options for your tenants.

Voice  
Data  
Internet  
Wireless  
Entertainment



### **Solutions for your tenants**

By installing EMBARQ networks, you'll provide tenants with access to state-of-the-art communications options.

### **EMBARQ® Conferencing Services**

Now it's easy and cost-effective to hold a conference anytime or virtually anywhere:

- Access to full-featured webinars and Web Portal services
- Many popular audio conferencing tools and capabilities
- Choice of operator assistance
- Enhanced security for complete confidentiality
- Free email post-conference reports

### **Data**

Services and speeds to meet virtually any demand:

- EMBARQ® Business-Class High-Speed Internet
- EMBARQ® Dedicated Internet access
- EMBARQ® Ethernet services
- Private line/link services
- SNET & point-to-point ring service
- EMBARQ® MPLS VPN
- EMBARQ® Integrated T1
- EMBARQ® Smart IP<sup>SM</sup> Bundle

### **Voice**

Voice solutions for every size of business:

- EMBARQ® Centrex
- Business lines
- Key trunks
- EMBARQ® ISDN-PRI
- EMBARQ® Integrated T1
- EMBARQ® Long Distance

### **Wireless Service**

Work smarter on a nationwide wireless network:

- WLAN solutions
- Wireless devices and plans

### **Professional Services**

Develop and maintain a robust communications network:

- Customer premise equipment (CPE)
- EMBARQ® Centurion<sup>SM</sup> Maintenance
- EMBARQ® Managed Network Services
- Enterprise performance assessment

### **Converged Network**

Voice and data lines come into a single switch, which help to:

- Lower your equipment cost
- Lower your operating cost
- Increase your efficiency

### **Do more with EMBARQ.**

Built on a rich heritage that spans more than 100 years, EMBARQ provides businesses with exceptional value by combining innovation and common sense. This practical ingenuity has guided us in developing a comprehensive suite of integrated business communications offerings. Whether in the office or on the go, you can access innovative solutions that can help enhance your productivity and effectiveness. And it's all backed by our reliability, responsive service and robust network security.

EMBARQ is publicly traded on the New York Stock Exchange (NYSE: EQ).

**For state-of-the-art services, call your dedicated EMBARQ consultant today, or visit us at [embarq.com/solutions4developers](http://embarq.com/solutions4developers).**

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**Business Development Manager**  
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